

Initial Questions

"OK. Before we look at the site, I'd like to ask you just a few quick questions. First, what's your occupation? What do you do all day? Roughly how many hours a week altogether—just a rough estimate— would you say you spend using the Internet, including Web browsing and email, at work and at home? What kinds of sites (work and personal) are you looking at when you browse the Web? Do you have any favorite websites?"

Tasks

"You're ordering McDonald's breakfast to be delivered for your family. In this order you would like to include: 4 Egg McMuffins, 4 hash browns, 1 large strawberry Banana smoothie, 1 medium mango pineapple smoothie, and 2 large coffees. How would you set this order up? You want to schedule this delivery to arrive on Saturday May 2nd @ 9:00 am. How would you schedule that?"

"You want to schedule this delivery to arrive on Saturday May 2nd @ 9:00 am. How would you schedule that?"

"You decide that you know longer need the mango pineapple smoothie. How do you remove it from your order?"

Finishing Up

Thank you for your help with this. Your feedback was incredibly helpful.